

# Federal Work-Study Human Resources

Name of Position: Student Office Assistant – Human Resources

Number of positions available for this posting: 1

Pay Grade and Classification: Grade II - \$14.50/hour

Hours per week: Up to 20

Terms of Employment: Fall, Spring, Summer

## Name and Address of Employer:

Jackson State Community College Human Resources 2046 N. Parkway Jackson, TN 38301

#### **Supervisor:**

Julie LaRue 731-424-3520 ext. 52604 jlarue1@jscc.edu

## **Location of Job Placement:**

Human Resources Nursing Building Room 214

#### **Purpose and Role of the Position:**

To assist the Human Resources department with daily clerical tasks and customer service.

## **Duties and Responsibilities:**

- Provide customer service both in person and over the phone to employees and applicants
- Assist with filing and maintaining confidentiality of information and records
- Assist HR staff with various projects and tasks
- Answer phones and take messages when HR staff is unavailable
- Perform general office duties

# **Qualifications:**

- Preferred Qualifications
  - o Prior office-related work or customer service experience
- Knowledge/Skills Required
  - Strong organizational skills
  - Ability to work independently with limited guidance while giving discerning attention to detail
  - o Ability to perform multiple tasks
  - o Outgoing personality with excellent interpersonal communication skills