

Federal Work-Study Student Peer Mentor

Name of Position: Student Peer Mentor

Number of positions available for this posting: 5

Pay Grade and Classification: Grade II - \$14.50/hour

Hours per week: 10-20

Terms of Employment: Fall, Spring, Summer

Name and Address of Employer:

Jackson State Community College Office of Advising 2046 N. Parkway Jackson, TN 38301

Supervisor:

Nikki Castles (731) 425-2633 lcastles@jscc.edu

Location of Job Placement:

Office of Advising, Jackson Campus

Purpose and Role of the Position:

• To assist current and new students with locating resources, connecting with campus events, and engaging with their educational opportunities and supports.

Duties and Responsibilities:

- Work with an assigned caseload of students through targeted outreach (phone, email, text) to
- build relationships and provide them with a friendly peer with similar experiences that can help
- students be more successful in their classes and engage with student activities and supports.
- Assist with campus tours.
- Help with orientation events.
- Help with other campus events as needed.

Qualifications:

- Required Qualifications
 - One semester of college required, preferably at the community college level.
- Preferred Qualifications
 - o One year of work experience in office-related work or customer service.